

Greg Foote

gregfoote.com

Experience:

IT Operations Manager	Directed enterprise projects and technical teams
Network/Systems Administrator	Operated complex, high availability, mixed environments
Infrastructure Engineer	Utilized data center, network/server, and cloud infrastructure
Platform Proficiency	Windows, Linux, Unix, Cisco IOS, and VMware aptitudes
Systems and Operations Support	Infrastructure, application, web, and database information systems
Industry Certification	A+, Network+, Security+, MCSE, CCNA, VCP-DCV, VCP-Cloud, VCP6-NV

Work History:

VMware/OVH, Jersey City, NJ (vmware.com / ovh.us) – *virtualization and cloud services, vCloud Air datacenter operations*
02/2014 – Present – *Datacenter Cloud Engineer and Datacenter Site Manager*

Datacenter build-out and global operations support. Installation and maintenance of compute, network devices, storage, racks, cabinets, fiber/copper cabling, power distribution, and physical infrastructure. Equipment purchasing, asset inventory, site documentation, and multi-site administration. Coordination of contractors and service providers performing direct connect, logistics, facilities, networking, and storage work tasks. Project reporting, capacity management, change management, and site security. Site supervisor, staff training, and project task coordination with local and remote resources. Cloud services implementation utilizing automated processes, manual configuration, and virtualization technologies including vSphere, vCenter Server, and vCloud Director/vRealize Automation. Network and security deployments with NSX. Monitoring with VMware vRealize Hyperic and Zenoss. Systems support including creating and updating technical documentation, staff instruction, reporting and resolving incidents, troubleshooting system alerts, configuration management, performing changes, maintenance, upgrades, patches, processing order management system, and performing system builds utilizing VMware, Windows, and Linux systems. Utilization of automation technologies, using scripts and configuration management services for implementation and maintenance of systems.

Stockton University, Galloway, NJ (stockton.edu) – *state university academic library*
02/2009 – 02/2014 – *Information Technology Coordinator*

Developed and maintained library IT infrastructure and services, coordinated support for workstations, server systems, and web applications. Managed technical projects and ensured continuous services delivery with staff resources and contracted services. System support, maintenance, and database management of Integrated Library System. Tracked and analyzed system and web site usage data, presented results in workshops and conferences. Participated in state technology advisory group for new services. Staff recruitment, training, management, and reviews. Departmental budget analysis and planning. Equipment and service purchasing. Site inventory tracking and mapping. Marketing and outreach, academic departmental liaison. Business contract negotiations, service analysis, grant writing, and technology plans.

Ocean City Free Public Library, Ocean City, NJ (oceancitylibrary.org) – *municipal public library*
11/2003 – 01/2009 – *Information Technology Manager*

Managed library IT systems, equipment/services budget, supervised technical team, and developed technical policies. Designed, implemented, and maintained system services and networks. Multisite administration. Technology purchasing and systems support contracts. Security operations and disaster recovery planning. Remote access VPN. Computer workshop instructor. Grant writing and reporting. Strategic and operational technology plans. Projects included site Internet connectivity, web site design, development, and online information services offerings. Planning and deploying IT infrastructure for new satellite site locations and main site expansions.

NetCivics, Toms River, NJ (netcivics.com offline) – *Internet marketing and IT services startup*
09/2001 – 06/2003 – *Network and Systems Manager*

Responsibility for all company IT systems. Datacenter site management. Systems and network administration, availability, backup, disaster recovery, and security monitoring. Security functions including firewall configuration, systems vulnerability assessment, patch management, and hardening. System configuration specifications. Purchasing of technology services and equipment, inventory tracking. Coordination with web site and application providers, database management, and digital graphics.

Heartland Securities, New York, NY (hrl.com offline) – *financial services day trading corporation*
04/2000 – 08/2001 – *Lead Technical Support Specialist, Network and Systems Administrator*

Computer and network technician. Deployed and maintained workstation systems, application installations, and data backup/recovery. Operations specialist for server and network systems of multiple sites and datacenters. Inventory equipment. Remote access technologies. Designed, deployed, and maintained Internet and intranet web sites, applications, and database server systems.

Education:

Stockton University, Galloway, NJ – 2010-2014 - Bachelor of Arts (B.A.) Degree in Sociology

The Chubb Institute, North Brunswick, NJ - 1999-2000 - Diploma in Network Engineering and Data Communications

Ocean County Community College, Toms River, NJ - 1993-1995 - Associate of Arts (A.A.) Degree in History

Norfolk Technical Center, Norfolk, VA - 1992-1993 - Certification in Data Processing for Business

Continuing Education, Pluralsight, CompuMaster, Coursera, Udacity, Udemy, Code Academy, Google, The Linux Foundation, Skillssoft, and VMware Stanford Advanced Computer Security Certificate - 2017